

After Sales Service

Ensure Quality. Increase Productivity.





Outstanding Service

Long term success requires an efficient product and perfect aftersales support during the entire life cycle. We offer you "complete support" in all service matters. With an entire range of various services, we support you in maintaining the productivity and efficiency of your honing machines. We have more than 50 experienced service technicians worldwide that guarantee fast and competent help at every location and at any hour.

Efficiency can be increased

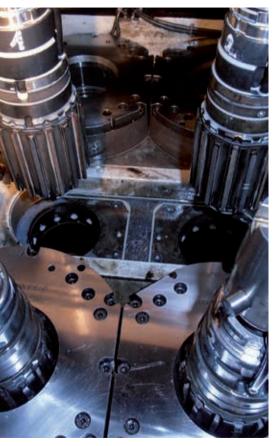
"Turn old into new" – a wish that we have frequently made come true in practice. Our robust and practical honing machines, many of which have been in use for more than 30 years, still produce proven quality. Even older machines can be economically refitted for new tasks. An upgrade of the control system and important modules to the most current state of technology is self-evident at Gehring. Regardless whether a new part has to be machined or productivity and quality need to be increased, please contact us and we will assist you in finding the best solution.

retrofit@gehring.de+49 711 3405-300









Tool changer after retrofitting





Retrofitting and Modernization

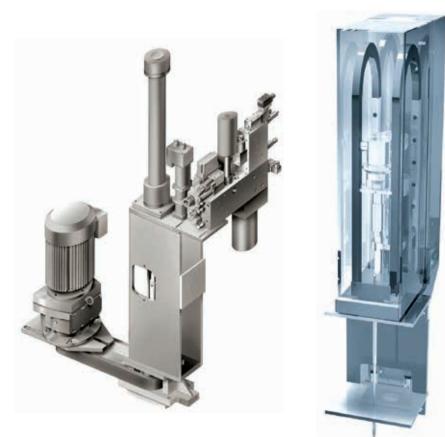
With the possibility of modernizing the modular construction system, the efforts can be customized to your needs. The most important components that can be updated are:

- Infeed and discharge
- Transport
- SPS-Control
- Honing controls

- Fixtures
- Part touching pieces
- Spindle and stroke units
- Automatic tool changer
- Automatic gauge changer
- Marking and lettering equipment
- Additional pregauging
- Additional processing stations (i.e. fluid jetting, brushing, deburring, etc.)

Optimization using the Example of Energy Efficiency

The Gehring conversion kit for electro-mechanical lift drive replaces hydraulic drive on Z-machines. As retrofit solution it enables high stroke speeds and offers an energyefficient drive solution. The compact design deletes the hydraulic stroke cylinder, control block and controls up to the entire hydraulic equipment. This leads to higher efficiency and saves energy and resources.



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 $New\ electro-mechanical\ stroke$



Tool Reconditioning and Technology

Continuous, professional tool reconditioning increases the life of the honing tools and guarantees optimal process reliability. Reduce your tooling costs through preventative maintenance and profit from our wealth of experience. Whether Gehring or other manufacturer: We recondition your honing tool perfectly. Our services:

- Inspection and reconditioning of tools and abrasives
- Comprehensive support of your production process through combination of reconditioning and technology consulting
- Economic stock management through short reconditioning processes and optimally suited logistics

For every requirement the appropriate reconditioning



Spare Parts Package on site

We offer our customers the option of warehousing relevant spare and wear parts for our components directly on site. Our provision of pre-assembled packages guarantees that all necessary components are on hand. Machine availability is thereby increased, downtime and delivery time are effectively minimized. Short term maintenance or independent installation is possible. On request we are pleased to provide time and function-critical spare parts.

Contact our spare parts service.





Always the ideal component for your machine







Gehring Hotline

Should you require immediate help, we are available. Our hotline offers fast troubleshooting with direct support. Our experts in the Gehring service center will be pleased to assist you.

hotline@gehring.de
+49 711 3405-526

Gehring Online Service

We can connect your attachment through a safe VPN connection directly to our Gehring service center – you decide your access and track the problem solution "step by step".

Available through all channels

Preventive Maintenance

Minimize maintenance and repair costs. Periodic inspections and predetermined coordinated maintenance activities set the groundwork for increased machine availability for production. We assist you with inspection and asses the current condition of the machine. Therewith, potential future problems can be identified and a solution can be found in advance.

Alignment/ Adjustment/ Displacement

High-precision work and gauging are the pre-requisites for precise hone results. Periodic review and geometric alignment of the basic settings of gauge units through our Gehring service technicians, secures permanent high quality and efficiency.

Your machine goes on a trip? We provide assistance - worldwide!





Inspection of your machine







We provide comprehensive training – Qualify your employees

Consistent production quality and high machine availability can be ensured through qualified personnel. In order to achieve your goals,

☑ training@gehring.de↔ +49 711 3405-410

we offer extensive training on "all around honing" and increase systematically the competence of your employees.

We take care about more than just your machine



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Electrics +49 711 3405-283 service@gehring.de



Retrofit +49 711 3405-380 retrofit@gehring.de



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Spare Parts +49 711 3405-411 spareparts@gehring.de







Tools +49 711 3405-145 tooling@gehring.de



Hotline + 49 711 3405-526 hotline@gehring.de

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Worldwide Presence

With our presence on three continents and a total of eight subsidiaries, we are very well-positioned and optimally equipped for the increasing globalization of the world's economy.

In addition, our representatives worldwide can provide competent assistance and are your direct contacts in the market.

We provide local service to our customers and offer in the area of honing technology the ideal solution.

